#### **REFUNDS**

- 1.) Reimbursement of fees paid will only be considered before December 15<sup>st</sup> of the corresponding year if a player decides to withdrawal from the SMHA Season for either non-medical or medical reasons they are entitled to a refund of their registration fees in accordance with the following and prorated accordingly:
  - a. Prior to OCTOBER 15th:
  - i. Prior to team formation 100% minus any unrecoverable fees such as but not limited to: evaluations, tryouts, etc.
  - ii. After roster submission 100% minus any unrecoverable fees such as but not limited to: insurance, tryouts, evaluations, etc.
  - b. OCTOBER 16<sup>th</sup> NOVEMBER 15<sup>th</sup> 75% Less the Above
  - c. NOVEMBER 16<sup>th</sup> DECEMBER 15<sup>th</sup> 50% Less the Above
  - d. After DECEMBER 15th- No Refund

# 2) Medical Refunds:

Players withdrawing for medical reasons as a result of injuries whether related to hockey or otherwise will be pro-rated the same as section 1.

The board can consider refunds for medical conditions beyond the deadline at its discretion after a written request by the player with supporting medical documentation stating the player is unable to play hockey for medical reasons.

### Deadline to Request Refunds:

No refund request will be considered for medical or non-medical reasons after DECEMBER 15<sup>th</sup>. The SMHA Board may, at its discretion, make an exception for extraordinary or compassionate circumstances. Final decision shall be at the discretion of the SMHA Executive.

## **Exclusions**

There will be no registration refunds for any players under suspension from SMHA, EMHA or Hockey Manitoba.

# **Amounts Owing:**

Any player who has an outstanding account (registration, reconciliation amounts or fines) from the previous hockey season will need to have all accounts paid in full to SMHA before being allowed to take part in any evaluations, tryouts, practices or games under SMHA jurisdiction.

In the case of a missed payment or failed credit card transaction, payment must be made in full for the full amount of that specific transaction (in addition to any administration fees) within one week of notification to the payer. Failure to do so may result in a player suspension until payment is received.