



Photo by Larry Barthel.

# iPRIDE PORTAL USER GUIDE

DATA  
PRIVACY  
FAQ

# DATA PRIVACY FAQ

At International Pride Softball, we believe that trust is the foundation of our community. Protecting your personal information isn't just a legal obligation—it's a commitment to every player, fan, and member who makes iPride what it is. We understand that data privacy can feel complex, so we've created this FAQ to make things clear and approachable.

Our goal is simple: **keep your information safe, respect your choices, and ensure transparency at every step.** Whether you're joining a local league or competing on the international stage, you can feel confident that your data is handled with care and in compliance with the most rigorous global standards.

– The iPride Portal Team



Photo by Larry Barthel.

# FAQs

## WHERE CAN I FIND THE OFFICIAL PRIVACY POLICY AND TERMS & CONDITIONS?

Our full Privacy Policy and Terms & Conditions for the use of iPride member and player data are available at [ipridesoftball.org](http://ipridesoftball.org). These documents outline our commitment to safeguarding your personal information.

## WHAT DATA PRIVACY REGULATIONS DOES IPRIDE COMPLY WITH?

iPride adheres to:

- All United States data privacy laws
- PIPEDA (Canada)
- GDPR (European Union), widely regarded as the most stringent global standard

This ensures that your data is protected under the highest international standards.

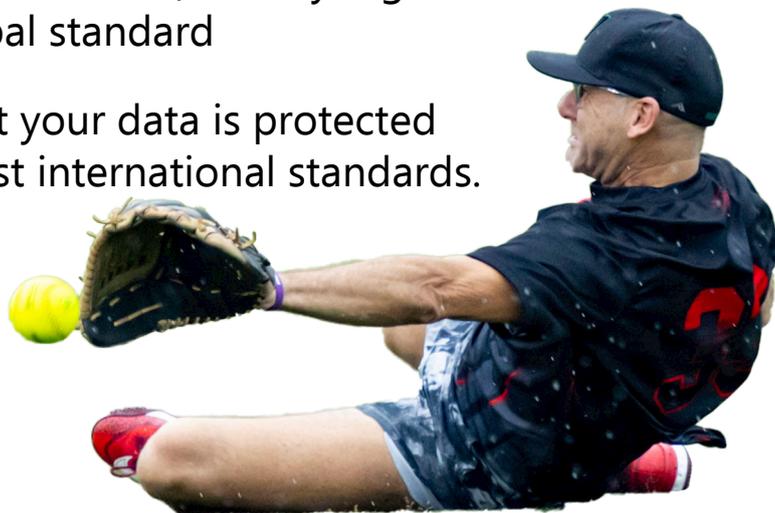


Photo by Larry Barthel.

## WHO HAS ACCESS TO MY PERSONAL DATA?

Access to full member data is restricted to five Executive Board and Manager roles:

1. Competition Director
2. Secretary
3. Treasurer
4. Marketing Manager
5. IT Manager

We never sell or share your personal information. Only anonymized, aggregated demographic data may be shared with our sponsor partners.

## CAN I CONTROL WHAT DATA I SHARE?

Yes. Users can opt in or out of various data categories in the User Preferences section of the iPride portal.

Minimum required data for eligibility in iPride events:

- Last name
- Date of birth
- Valid email address

While you may be asked to provide additional demographic information, all other categories include an opt-out or 'prefer not to say' option.

## CAN I REQUEST DELETION OF MY DATA?

Yes, you can request deletion of your data at any time. However, please note:

- Opting out of the iPride Portal may make you ineligible for GSWs, iPride Cup, and other International Pride Softball events.
- It may also limit your access to local, regional, and national tournaments and league play.

We recommend checking with your individual league for their specific policies.

## HOW IS MY DATA STORED AND PROTECTED?

iPride contracts with Advanced Solutions International (ASI) and their iMIS Engagement Management System for secure data handling. Key protections include:

- SOC 2 Type II certification
- GDPR compliance
- AES-256 encryption for stored data and TLS 1.2+ for data in transit
- Zero-Trust security model with real-time threat monitoring
- Encrypted backups in multi-region Microsoft Azure data centers (location of International Pride Softball Data: Virginia, USA)

To date, ASI data centers have never experienced a breach.

For more details, visit [ASI's Trust Center](#).

# WHO OWNS THE DATA?

iPride retains 100% ownership of all member data. ASI has no rights to view, transfer, or sell any data under any circumstances, except in cases where technical support is required and formally requested by iPride Softball in writing.



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